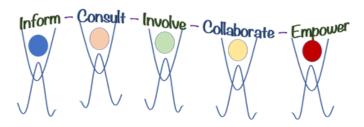
# HOW TO REACH US

#### **Email:**

high-uhb.AB-Public\_Engagement@nhs.net

### **Freepost:**

FREEPOST RRYT-TKEE-RHBZ
NHS Highland (A&B HSCP)
Blarbuie Road
Lochgilphead
PA31 8LD



# **Accessibility**

Please let us know if you would like this leaflet in large print or another format.



WORKING TOGETHER
TO IMPROVE HEALTH
& SOCIAL CARE

# A GUIDE TO

Engaging with Argyll & Bute HSCP

# **OUR STRUCTURES**

## Communities Together

Strategic Engagement Advisory Group
Direction and Leadership on Engagement
Key Partner Membership

#### **Integration Joint Board**

Governance and Oversight

2 Service User & 2 Carer Representatives

#### **Strategic Planning Group**

Oversee development of Strategic Plan Service User & Carer Representatives

#### **Locality Planning Groups x4**

Work Together to Develop Local Plans Service User & Carer Representatives

#### **Community Conversation Cafes x8**

Discussions Between Staff and Communities

Open to the Public

#### Local Health & Wellbeing Networks x8

Supporting Community Health and Wellbeing
Open to the Public

inform responsiveness in control in control responsiveness teamwork

Communication talk

wellness engagement
feedback trust take charge experience
support partnership experience
involvelistening conversation
transparency empower change together responsive

# TALK TO US

### Other Ways to Get In Touch

### **CareOpinion**

Got a story about your health and care experiences? Whether it's good or bad, we want to know. An anonymous service to share your stories of healthcare experiences directly with us and other service users.



www.careopinion.org.uk/



#### **Facebook**

Find us on Facebook for news, advice, conversations, and more! Our Facebook page covers issues around Argyll & Bute, and we welcome comments.

Search "Argyll and Bute HSCP"

### **NHS Highland Complaints**

If something has gone wrong we want to know about it to prevent it happening again. You can make a complaint here:



www.nhshighland.scot.nhs.uk/Feedback/Pages/ComplaintsProcedure.aspx



#### **A&B Council Complaints**

If something has gone wrong we want to know about it to prevent it happening again. You can make a complaint here:

www.argyll-bute.gov.uk/do-it-online/comments-and-complaints

More info on the structure of the HSCP at: www.argyll-bute.gov.uk/health-and-social-care-partnership